

How to access RGU SPORT On Demand as a bolt-on to my membership

1. Head over to our online membership and booking portal at [MyRGUSPORT](#).

RGU SPORT

Welcome to RGU SPORT

Options



2. Use “Login/Register” to login or register your account.

RGU SPORT

Log in

Log into your account below to continue. Please register below if you do not already have an account.

A screenshot of the login page on the RGU SPORT website. It features two input fields: 'Enter your email address' and 'Enter your password'. Below these fields is a checkbox labeled 'Remember Me'. A purple 'Log In' button is centered below the checkbox. Below the button is a link for 'Forgot password?'. At the bottom, there are two blue selection boxes. The first box contains the text 'I am RGU Student/Staff (member/non-member) and I would like to sign up' and a purple 'Select' button. The second box contains the text 'I am an existing RGU SPORT public member and I would like to create an online account' and a purple 'Select' button.

If you are RGU student or staff, whether you are an RGU SPORT member or not, you must use the top registration button.

Community members who are neither staff nor student should use either the “I am an existing RGU SPORT public member” or “I am a public non-member” buttons to register their account online.

Please note, MyRGUSPORT is a new and separate system from our previous online booking site and existing members who have booked online with our old site will still need to register an account on MyRGUSPORT.

- After registering and signing in you will be able to access your personal MyRGUSPORT home. Use “Membership Prices” to see the memberships available.

RGU SPORT

Welcome **Tom**

Options

Make Booking	My Bookings
My Payments	My Debts
My Memberships	Membership Prices
My Details	My Documents

- Choose the membership you want to purchase, in this case” RGU SPORT On Demand Bolt-on”. Click “Buy Now”, after which the membership item should appear in your basket as seen below.

RGU SPORT

Memberships
These are the memberships that are available.
If you are RGU Student/Staff you will see the memberships applicable to you when you login/register.

Order By:
Please select...

RGU SPORT On Demand Bolt-on	Per Month H-BACS	Site Use
£5.00	What will I pay today?	Buy Now

Staff Off Peak	Per Year	More Information
£10.00		

RGU SPORT On Demand Bolt-on	£3.52
Pro-Rata Cost:	£3.52
Total	£3.52

Checkout

- Once the basket is open click the “Checkout” tab. From there you will be redirected to the basket as seen below.

RGU SPORT

Basket Details
This is what is in my basket:

Promotion Code: **Apply Promotion Code**

RGU SPORT On Demand Bolt-on (Continuous / H-BACS / per month / £5.00)	£4.00
Pro-Rata Cost:	£4.00
Price(s) shown are before any promotional discounts have been applied.	
Total	£4.00

Continue

- If the information is correct please click continue. You will then be asked to enter your direct debit details. The name tab will be pre-populated, however you will need to add your sort code and account number, before clicking save and continue. A copy of the Direct Debit guarantee can be viewed during this stage by clicking the blue text box 'View Direct Debit guarantee'.
- You will be prompted to agree to our Terms and Conditions, as well as our Health Commitment Statement. You must agree to both, by checking the box, before clicking continue.

- You will then be asked to check your direct debit detail summary to ensure all personal information is correct prior to submission. Please read all details and ensure all information is correct prior to clicking continue.

ITEM	COLLECTION FREQUENCY	COLLECTION DAY	COLLECTION AMOUNT*	COLLECTED BY**
RGU SPORT On Demand Bolt-on	Monthly	1st	£5.00	The Robert Gordon

9. You will be redirected to a world pay screen, where you will be asked to submit your payment details. Please insert the card details of the card you would like to use for your initial pro-rata payment.



WorldPay
 Help FAQs Security

Secure Payment Page

Select language

ROBERT GORDON UNIVERSITY

Payment method **Visa**

Description **Membership 1 - RGU SPORT On De**

Amount **£4.00**

Verified by **VISA**

Card details

10. After inserting your details please click, continue. You will be directed to the following screen, before clicking continue again.



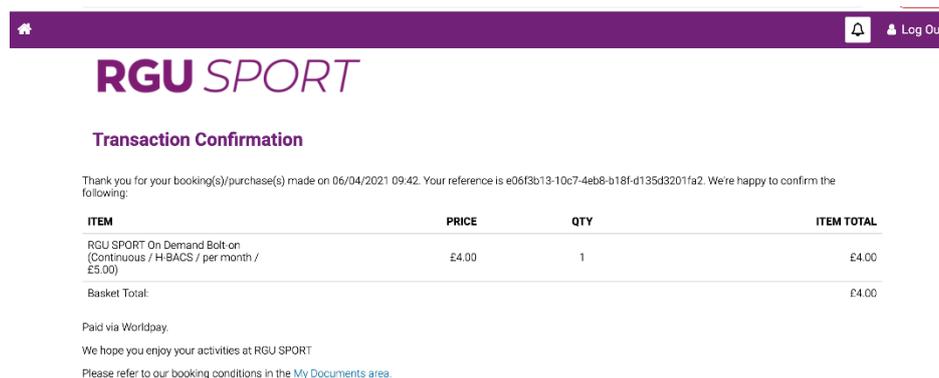
WorldPay
 Help FAQs Security

Secure Payment Page
 This payment is being processed.

Continue

WorldPay (UK) Limited © 2012

11. Once the transaction is complete you will receive a transaction confirmation as seen below and will receive a confirmation email.



RGU SPORT

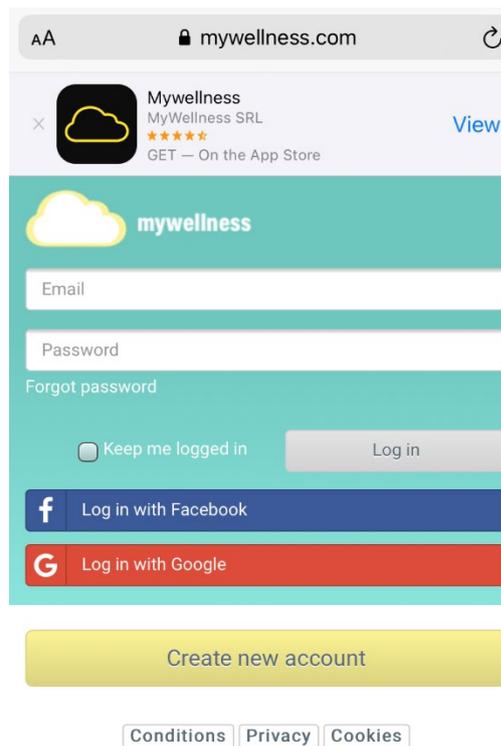
Transaction Confirmation

Thank you for your booking(s)/purchase(s) made on 06/04/2021 09:42. Your reference is e06f3b13-10c7-4eb8-b18f-d135d3201fa2. We're happy to confirm the following:

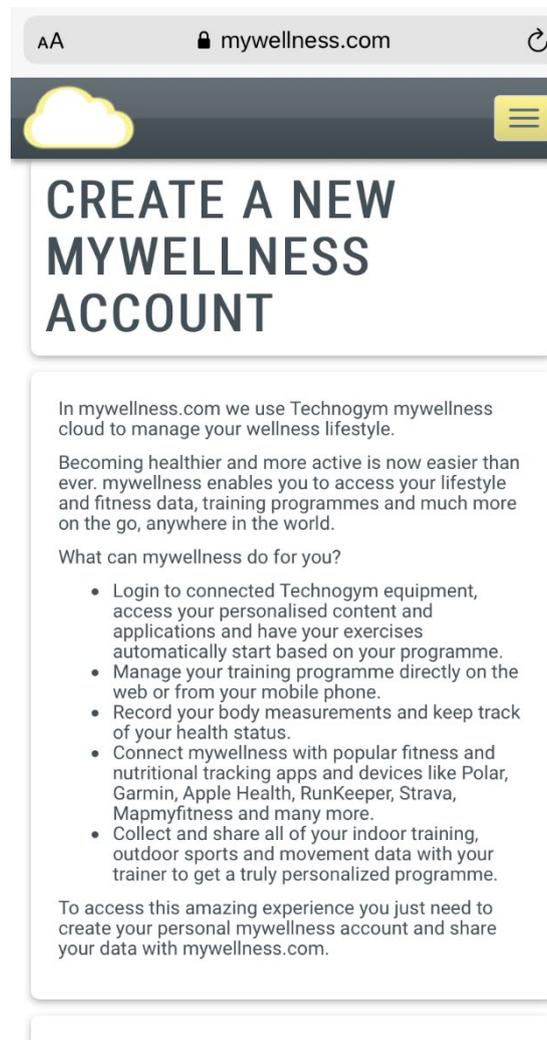
ITEM	PRICE	QTY	ITEM TOTAL
RGU SPORT On Demand Bolt-on (Continuous / H-BACS / per month / £5.00)	£4.00	1	£4.00
Basket Total:			£4.00

Paid via Worldpay.
 We hope you enjoy your activities at RGU SPORT
 Please refer to our booking conditions in the [My Documents area](#).

12. Open a new web browser using the following link: www.mywellness.com/rgusport



13. Select the create new account button. After clicking the create new account button you will be re-directed to the following page:



14. Insert the information required, under the personal data section. Please note you must include your weight (for accuracy of results when using some functionalities of the app), however height is optional.

mywellness.com

PERSONAL DATA

Name

Surname

Date of birth

day

month

year

Gender

Male

Weight

90

Height

180

Country

United Kingdom

Time zone

(UTC+00:00) Dublin, Edinburgh, Lisbon, Londer

SETTINGS

Measurement system

Metric

Language

English

CREATE ACCOUNT

Email

sportdevelopmentteam@rgu.ac.uk

Confirm email

sportdevelopmentteam@egu.ac.uk

Password

.....

Nickname

sportdevelopmentteam

Having read and understood the [Privacy Policy](#) and having accepted the [Terms of Use](#)

I hereby consent to the use of my data concerning health for the purposes of delivering the Service *

I consent to the use of personal data for marketing purposes

I am aware that I may object to the sending of newsletters at any time

(*) Mandatory

Login

15. You will then we asked to consent to the settings and terms of use (anything mandatory in this section is marked using an *). Once complete please select the login in button. You will be redirected to the following screen, where you will be required to agree to the club privacy settings.

mywellness.com

Club privacy settings

I hereby consent to the use of my data concerning health for the purposes of delivering the Service *

(*) Mandatory

Legal

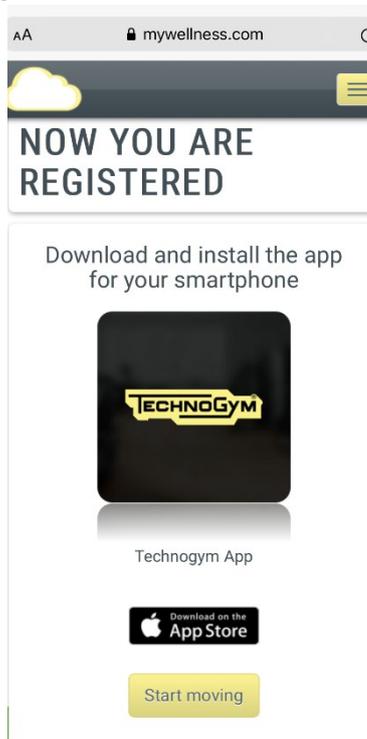
[Privacy Policy](#)

[Terms of use](#)

By clicking on Start, you declare that you have read and understood the Privacy Policy and the Terms of Use

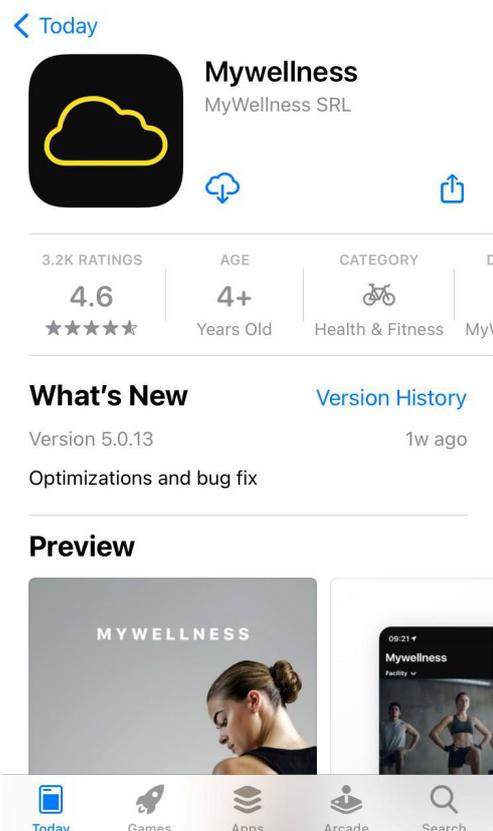
Start

16. You have now successfully completed registration.

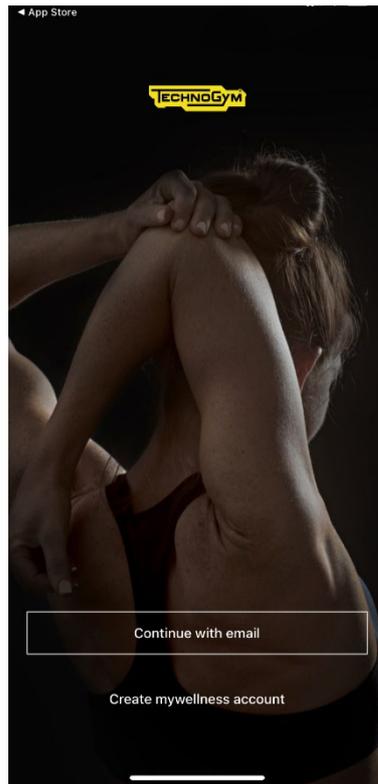


17. Please use the link provided on your screen to re-direct to the appropriate app store and download the mywellness Technogym app.

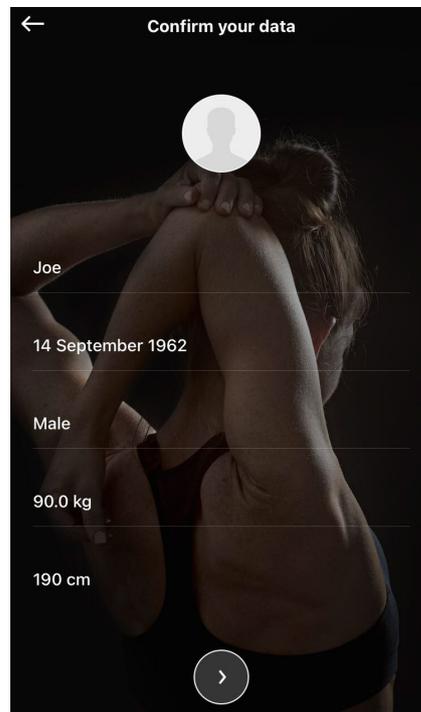
- a. [Apple Device](#)
- b. [Android Device](#)



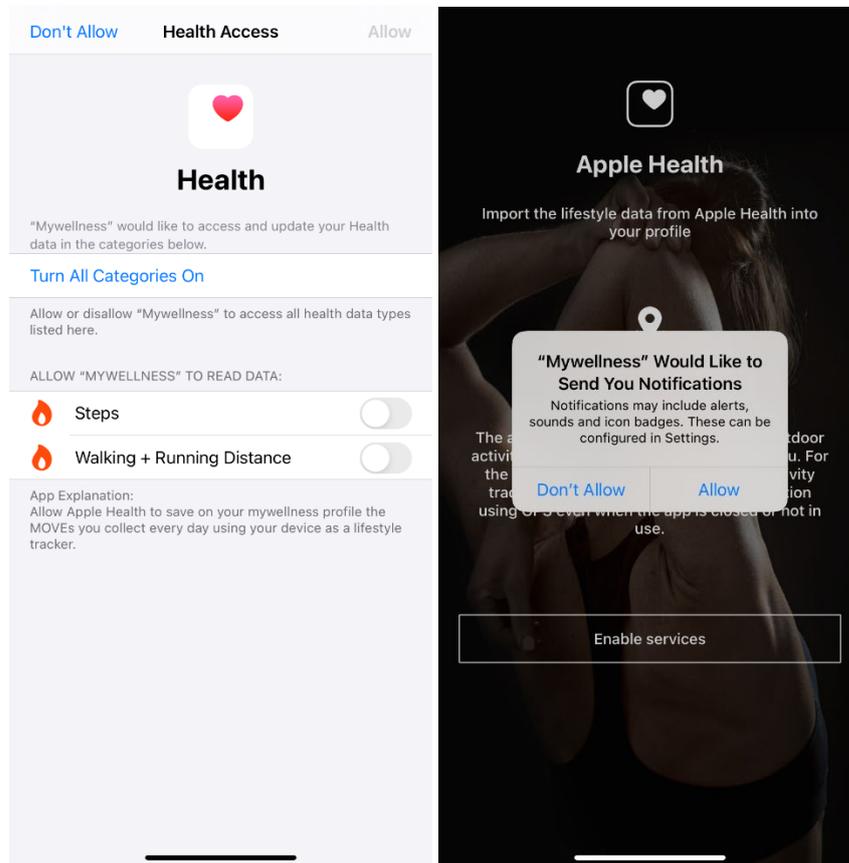
18. Once downloaded open the app and select continue with email. Please insert the email address you used for the personal data section above followed by the password you created.



19. You will then be prompted to verify your personal details are correct, and will have the option to add a photo to your account (optional). Please confirm all information is correct by clicking on the arrow.



20. You will then be asked to enable access to health data collected by your device and enable location services (optional, as seen below).



21. You have now successfully set up RGU SPORT On Demand and should be re-directed the below screen. Please note it may take up to 24 hours to gain access to the resources within the app. Once your access has been enabled by the team at RGU SPORT, you will be notified by email (using the address provided in the previous sections), with further information on how to engage with each of the resources available to you.



22. If after 24 hours you are still unable to access resources without being re-directed to a payment screen please contact rgusportenquiries@rgu.ac.uk.