

## INFORMATION ABOUT YOUR ACCOMMODATION

### Woolmanhill

**Q: What is provided in my accommodation?**

**A:** Your study bedroom is equipped with the following items:

- Single bed (3ft) OR a small double bed (4ft) if you have been allocated a Small Double room
- Study desk, chair & lamp
- Bedside unit
- Wardrobe
- Mirror
- Waste paper bin
- Standard rooms have a sink and ensuite rooms have a sink, shower, and toilet.
- Mattress and Mattress Protector
- Data point
- Pinboard
- Curtains/Blinds

The communal area in your flat is equipped with the following items:

- Iron & ironing board
- Cooker
- Microwave oven
- Kettle
- Table or breakfast bar with chairs/stools
- Curtains/Blinds
- Fridge/freezer
- Lounge furniture
- Toaster
- Smart Television
- Kitchen bin

**Q: What do I need to bring with me?**

**A:** We **do not** supply towels or bedding (sheets, duvet, pillow etc.), or kitchen items such as cutlery, crockery, and cooking equipment, so you will need to provide these items yourself.

You will also probably want to bring photos and other personal items to make your room quickly feel like home.

You may want to consult with your future flatmates when ordering kitchen items so that you can share the costs and avoid having duplicates. Join our Facebook group at <https://www.facebook.com/groups/rguaccom2023> to make contact with your flatmates before you arrive.

Please **DO NOT** bring strobe lights, chip pans, deep fat fryers for use on the hob, candles or any items with a naked flame, or portable heaters as these are all prohibited for health and safety reasons.

**Q: What are the communal areas like?**

**A:** Each flat has an open plan kitchen/lounge area with a smart TV included. As it is a smart TV, you can use your online streaming accounts such as Netflix and you can connect a gaming console if you wish. If you are in a standard flat, then there are also communal bathrooms as detailed below.

**Q: How much storage space is there?**

**A:** In your bedroom, you get a wardrobe, desk and under bed storage. Each resident also gets a lockable cupboard in the kitchen and most of the flats also have an additional hallway cupboard that can be used to store items such as suitcases.

**Q: What colour are the walls in my bedroom?**

**A:** Flats 1-49 have all magnolia walls. The remaining flats have one featured coloured wall – the colour of which varies across all flats.

**Q: What bathroom facilities are provided within the flats?**

**A:**

- Woolmanhill Flats 1-49  
Two shared toilets & two shared showers (1 over the bath). Each bedroom also contains a sink.

- Woolmanhill Flats 60-89 and 100-109  
Two toilets, two showers and a separate bath in every flat of 8 residents. Each bedroom also contains a sink.

- Woolmanhill Flats 50-59 and 90-99  
These flats are ensuite so there are no communal bathroom facilities. Each bedroom has an ensuite bathroom area with shower, sink and toilet.

**Q: How many bedrooms are in each flat?**

**A:** Flats 1 – 59 have 6 bedrooms (except Flat 1, Flat 20 and Flat 30 which have 5 bedrooms)  
Flats 60 -109 have 8 bedrooms (except Flat 90 which has 7 bedrooms and Flat 100 which has 5 bedrooms)

**Q: What floor am I on?**

**A:** Blocks are 5 storeys (floors) high with two flats on each floor. Flat numbers ending in 0 or 1 are on the ground floor, flats ending in 2 or 3 are on the first floor, flats ending in 4 or 5 are on the second floor, flats ending in 6 or 7 are on the third floor and flats ending in 8 or 9 are on the fourth floor.

**Q: Is there a lift?**

**A:** No, there is no lift in any of the blocks.

**Q: Can I get items delivered before I arrive?**

**A:** Parcels must include non-perishable items only and are delivered at your own risk to arrive no earlier than Thursday 7<sup>th</sup> September. Items should be sent marked with your name, flat and room number to Woolmanhill flats, 134 John Street, Aberdeen AB25 1LE.

**Q: What internet facilities are there?**

**A:** Internet access is included in your rent and is delivered via wireless facility in your bedroom and communal areas.

There is also a wired (Ethernet) connection in each bedroom. Students must provide their own basic Ethernet/CAT5 cable for the wired connection.

When you arrive, you will be given details of how to set up your devices for Wi-Fi access.

**Q: What is the procedure for moving in?**

**A:** Shortly before your lease start date, you will receive an e-mail asking you to complete an online accommodation induction. As part of the induction, you will be able to access all the information you need about the moving in procedure at your site.

Your key collection point is the reception at Woolmanhill, 134 John Street, AB25 1LE. The reception is on the right-hand side as you enter the car park and there are staff available 24/7 to issue your keys.

When you arrive at the key collection point, a member of staff will check your accommodation booking confirmation, check you in and issue your keys.

There is a parking barrier at the entrance to the car park. If the barrier is down, please go to the reception where staff will be able to help and if the reception is not manned, there will be a notice on the door with the number to phone. You may park in the car park to unload for up to an hour but will then need to move unless you have purchased a parking permit.

**Q: Do I need a TV Licence?**

**A:** The television provided by the University in the communal lounge area is covered by a TV licence provided by the University. You must be covered by your own TV Licence to:

- watch or record programmes as they're being shown on TV or live on an online TV service, [such as All4, Sky Go and YouTube](#)
- download or watch [BBC programmes on iPlayer](#)

This could be on any device, including a TV, desktop computer, laptop, mobile phone, tablet, games console, digital box or DVD/VHS recorder.

The cost for a license is currently £159.00 - please see the TV Licensing authority website for further details: <http://www.tvlicensing.co.uk>

**Q: Are there car parking & bicycle storage facilities?**

**A:** There are a limited number of car parking spaces and permits should be requested in advance. Permits cost £259.00 for the academic year and can be paid in two instalments. Guest parking is subject to availability and is charged for on-site.

There are a limited number of individual bicycle storage pods allocated on a first-come, first-served basis and there are 40 spaces within the secure bike shelter. These are available at a cost of £20 for the academic session.

**Q: What is included in my rent?**

**A:** Your rent is fully inclusive of utilities (electricity and heating), internet and basic personal contents insurance. Your rent also includes cleaning of communal areas but not your bedroom (or ensuite bathroom if you have one).

**Q: What laundry facilities are available?**

**A:** There is a communal laundry room onsite at Woolmanhill which operates via a cashless card system and an app that can be downloaded to your phone. If you need any help using the laundry room, feel free to ask site staff or the Reslife team.

**Q: Who am I sharing with?**

**A:** We know students are very keen to find out who they will be sharing with, however due to Data Protection legislation, we cannot tell you who will be in your flat. However, we have set up a Facebook group at <https://www.facebook.com/groups/rguaccom2023> where students can post where they are staying and find others staying in the same flat or accommodation. This is a closed group which is only open to confirmed students with an offer to study at RGU.

Please feel free to join this group and share where you will be staying if you wish. We would advise that for security and privacy reasons, you do not disclose your new address in any public forum such as open Facebook pages or groups.

**Q: What about Freshers?**

**A:** Information on Freshers events can be found on the RGU:Union website [www.rguunion.co.uk](http://www.rguunion.co.uk) and on their Facebook page [www.facebook.com/rguunion](http://www.facebook.com/rguunion)

The Reslife team are based at the accommodation sites and organise activities throughout the year, not just during Freshers. They advertise on the noticeboards around site, and we would encourage you to follow their Facebook page for up-to-date information - [www.facebook.com/rgureslife](http://www.facebook.com/rgureslife)

If you have any questions that are not answered here, please see more information online at [www.rgu.ac.uk/accommodation](http://www.rgu.ac.uk/accommodation), chat with us online, email [accommodation@rgu.ac.uk](mailto:accommodation@rgu.ac.uk), phone 01224 262130 or text/WhatsApp to +44 (0)7500 071207.