

## INFORMATION ABOUT YOUR ACCOMMODATION

### Garthdee Towers

**Q: What is provided in my accommodation?**

**A:** Your study bedroom is equipped with the following items:

- Single bed (3ft)
- Study desk, chair & lamp
- Bedside unit
- Mirror
- Waste paper bin
- Under-bed storage drawer
- Mattress and Mattress Protector
- Data point
- Wardrobe
- Pinboard
- Blind
- Ensuite shower and sink

The communal area in your flat is equipped with the following items:

- Iron & ironing board
- Cooker
- Toaster
- Kettle
- Table or breakfast bar with chairs/stools
- Television (Square Tower only)
- Fridge/freezer
- Microwave oven
- Vacuum cleaner
- Kitchen bin
- Curtains/Blinds

**Q: What do I need to bring with me?**

**A:** We **do not** supply towels or bedding (sheets, duvet, pillow etc.), or kitchen items such as cutlery, crockery and cooking equipment, so you will need to provide these items yourself.

You will also probably want to bring photos and other personal items to make your room quickly feel like home.

You may want to consult with your future flatmates when ordering kitchen items so that you can share the costs and avoid having duplicates. Join our Facebook group at <https://www.facebook.com/groups/rguaccom2023> to make contact with your flatmates before you arrive.

Please **DO NOT** bring strobe lights, chip pans, deep fat fryers for use on the hob, candles or any items with a naked flame, or portable heaters as these are all prohibited for health and safety reasons.

**Q: What are the communal areas like?**

**A:** The Round Tower flats have a separate kitchen with a built-in table and a communal lounge on the top floor with stunning views across the Dee valley.  
The Square Tower flats have a lounge area as you enter the flat with a separate kitchen off. There is a TV in the lounge for residents' use. There is also a communal lounge on the top floor again with fantastic views and an outside balcony.

**Q: What bathroom facilities are provided within the flats?**

**A:** The flats are partially ensuite. Each bedroom has an ensuite bathroom area with shower and sink. Each flat then has two toilets each with a sink, for shared use.

**Q: How many bedrooms are in each flat?**

**A:** Each flat in the Round Tower has 5 bedrooms. In the Square Tower, Flat 2 has 4 bedrooms and the rest have 5 bedrooms.

**Q: How much storage space is there?**

**A:** In your bedroom, you get a wardrobe, desk, bedside cabinet and under bed storage. Because of the shape of the rooms in the Round Tower, beds are built in with a wall on 3 sides and may not be suitable if you are tall.

**Q: What colour are the walls in my bedroom?**

**A:** Your walls are white/cream.

**Q: What floor am I on?**

**A:** The Round Tower is 7 storeys (floors) high with one flat on each floor plus a communal lounge on the top floor. The Square Tower is 5 storeys high with one flat on each floor plus a communal lounge on the top floor. Flat G is on the ground floor, flat 1 is on the first floor and so on.

**Q: Is there a lift?**

**A:** The Round Tower has a lift, but the Square Tower does not.

**Q: Can I get items delivered before I arrive?**

**A:** Parcels must include non-perishable items only and are delivered at your own risk to arrive no earlier than Thursday 7<sup>th</sup> September. Items should be sent marked with your name, flat and room number c/o Robert Gordon University, Garthdee House Annexe, Garthdee Road, Aberdeen AB10 7QB.

**Q: What internet facilities are there?**

**A:** Internet access is included in your rent and is delivered via wireless facility in your bedroom and communal areas. There is also a wired (Ethernet) connection in each bedroom. Students must provide their own basic Ethernet/CAT5 cable for the wired connection. When you arrive, you will be given details of how to set up your devices for Wi-Fi access.

**Q: What is the procedure for moving in?**

**A:** Shortly before your lease start date, you will receive an e-mail asking you to complete an online accommodation induction. As part of the induction, you will be able to access all the information you need about the moving in procedure at your site

Your key collection point is at Garthdee House Annexe, Garthdee Road, AB10 7QB (accessed via Entrance 3 off Garthdee Road). The office will be open from 7am to 10pm Monday to Friday and from 9.30am to 6pm on Saturdays and 9.30am to 3pm on Sundays. Outside of these times, a member of the Reslife Team will be available to assist you.

When you arrive at the key collection point, a member of staff will check your accommodation booking confirmation, check you in and issue your keys.

Parking restrictions apply on campus so please ensure you park in a visitors parking space on arrival and obtain a permit from the office.

**Q: Do I need a TV Licence?**

**A:** The television provided by the University in the communal lounge areas of the Square Tower is covered by a TV licence provided by the University. You must be covered by your own TV Licence to:

- watch or record programmes as they're being shown on TV or live on an online TV service, [such as All4, Sky Go and YouTube](#)
- download or watch [BBC programmes on iPlayer](#)

This could be on any device, including a TV, desktop computer, laptop, mobile phone, tablet, games console, digital box or DVD/VHS recorder.

The cost for a license is currently £159.00 - please see the TV Licensing authority website for further details: <http://www.tvlicensing.co.uk>

**Q: Are there car parking & bicycle storage facilities?**

**A:** If you have any queries regarding car parking, please email [transport@rgu.ac.uk](mailto:transport@rgu.ac.uk) or check out the latest information on RGU's [Transport](#) webpages.

There are a number of bike storage options on campus and include a mix of unsheltered, sheltered and secured storage as well as bike lockers in selected locations. More information on secure bike parking access can be obtained by e-mailing your query to [transport@rgu.ac.uk](mailto:transport@rgu.ac.uk)

**Q: What is included in my rent?**

**A:** Your rent is fully inclusive of utilities (electricity and heating), internet and basic personal contents insurance. Your rent also includes cleaning of communal areas but not your bedroom and ensuite area.

**Q: What laundry facilities are available?**

**A:** There is a communal laundry room located on the lower ground floor of the Square Tower which operates via a cashless card system and an app that can be downloaded to your phone. If you need any help using the laundry room, feel free to ask site staff or the Reslife team.

**Q: Who am I sharing with?**

**A:** We know students are very keen to find out who they will be sharing with, however due to Data Protection legislation, we cannot tell you who will be in your flat. However, we have set up a Facebook group at <https://www.facebook.com/groups/rguaccom2023> where students can post where they are staying and find others staying in the same flat or accommodation. This is a closed group which is only open to confirmed students with an offer to study at RGU.

Please feel free to join this group and share where you will be staying if you wish. We would advise that for security and privacy reasons, you do not disclose your new address in any public forum such as open Facebook pages or groups.

**Q: What about Freshers?**

**A:** Information on Freshers events can be found on the RGU:Union website [www.rguunion.co.uk](http://www.rguunion.co.uk) and on their Facebook page [www.facebook.com/rguunion](http://www.facebook.com/rguunion)

The Reslife team are based at the accommodation sites and organise activities throughout the year, not just during Freshers. They advertise on the noticeboards around site and we would encourage you to follow their Facebook page for up to date information - [www.facebook.com/rgureslife](http://www.facebook.com/rgureslife)

If you have any questions that are not answered here, please see more information online at [www.rgu.ac.uk/accommodation](http://www.rgu.ac.uk/accommodation), chat with us online, email [accommodation@rgu.ac.uk](mailto:accommodation@rgu.ac.uk), phone 01224 262130 or text/WhatsApp to +44 (0)7500 071207.